

Technology Solutions to Transform Finance

Digital transformation that brings you closer to the future

Financial institutions face a number of challenges today. The economic crisis resulting from the global COVID-19 pandemic has significantly impacted their strategy and product offerings. This is undoubtedly just the beginning of the evolution towards a more digital and connected future for all financial services. Technology solutions can give financial institutes a crucial business edge by enabling them to reduce costs and increase operational and service efficiencies. With a wide range of solutions, designed for financial institutions, Liberty Networks can become your trusted partner in digital transformation.

Agile innovation

Challenges

- The migration of the entire core banking system is a task with multiple layers of complexity.
- Applications and operations are not fully migrated to virtual and secure environments.
- Support teams need to simplify workstation management and enable new services for end users.

Our Solutions

Cloud IT

- Facilitates digital transformation by creating an agile, scalable, and resilient infrastructure.
- Allows the migration of critical information systems already in operation
- Enables management support from the cloud
- Reduces costs by activating and deactivating resources as needed, even in an automated manner
- Optimizes and right-sizes infrastructure, maximizing ROI

Secured Enterprise Core

- Minimizes safety risks
- Reduces application downtime
- Protects your digital assets
- Helps assess compliance with regulations
- Reduces emergency and repair costs
- Offers short implementation cycles



Enhanced customer experience

Challenges

- Service disruptions, limited available channels and lack of access to products are some of the problems faced by the industry.
- It doesn't matter how large the technology investment is, if there is not a process change that leads to improved user experiences across the different customer service channels.



Operational Excellence

Challenges

- Typically, the financial industry works with a large number of service platforms, branches, tellers, and users performing transactions. Unfortunately, this means a greater number of possible points of connection failure.
- Traditional networks are not geared to address the evolving requirements of new-age financial systems.
- The need for always-on operations means institution often need to maintain exact replicas of their production environments, to minimize the impact of downtime.

Why Liberty Networks?

At Liberty Networks, we partner with enterprises, carriers and business communities to enable a better future. We provide the technology infrastructure and offer the support they need to streamline their operations and take their business to the next level.

With our expansive network infrastructure, next-generation solutions portfolio and vast datacenter network we provide a solid foundation for business success.

Our Solutions

Contact Center on Demand

- Simplify omnichannel experiences by allowing customers to use different channels, such as chat, email, SMS or voice, to interact with your agents
- Operation scalability allows you to add as many agents as you need without worrying about technology
- Ability to use chatbots to automatically answer the most frequently asked questions and direct your customers to the right services/solutions
- Integration with third-party solutions to provide your agents with more tools and information

Our Solutions

Private Connectivity

- Connect reliably over improved WAN with private and redundant connectivity

Managed SD-WAN

- Benefit from prioritization, load balancing and improved routing for data delivery
- Enables improved remote branch service experiences by providing sufficient bandwidth
- Ensures consistent application of policies and configurations across all network devices

Disaster Recovery as a Service

- A customized disaster recovery solution that ensures business continuity and supports multiple architectures and replication environments
- Provides peace of mind with your applications being backed by one of the largest Tier III and Tier IV data center providers in Latin America